

## **Example The business to be performed part of the Project Report.**

Note that this is a short text – just so you get the idea, normally it would be described in several pages.

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# Software for importers

Based on a study we have found that some importers would be helped by a software, an App, to handle the import business.

This App can be used in two ways.

1. Only used by the importer who himself feed in the info
2. Using a sub-App for the exporter where the Exporter fill in some of the information.

The buyer of the main App can select between using our online database for handling all issues or having the database on their own server.

After setting up this main App the users will be able to do the following:

- Add a new request to this App.
- Fill in the info for the request, all details.
- Make a preliminary time plan
- Use the App to send the request to one or several exporters
  - Also be able to see which exporters already have the Sub-App.
- Offer the exporter to freely get the Sub-App.
- Then get answers to the request and handle them from the exporter(s)
- Use the App to communicate with the exporter
- Follow and control offers, sampling, etc
- Select exporter
- Create packing and shipping instructions to the exporter
- Follow the manufacturing or purchase process.
- Make a proper time plan based on exporters offer and answers
  - Add dates for each step
  - Get info on the progress
  - Get warnings when the actual work is behind the time plan
- Create instructions and/or information to store or customers about the progress.
- Create info to sales department about the shipment
- If needed, use info from sales department to create packing instructions to the exporter
- Send reminders to the exporter
- Reminders for dates of payments
- Handle shipping agents and status of the shipping situation
- Give the exporter feedback after arrival of goods, including praise and complains.
- Create a final report over the order with evaluations and notes. Useful for internal use and for handling of future orders (like including if the exporter made the right quality and shipped on time).

The buyer will rent the Main App on a monthly base. And there will be different prices depending on the number of users. Also, when the system is introduced into a buyers organization the buyer will get an introduction course. This can be done as an online course at a small fee, or by a visiting teacher

from our company at a price based on the actual costs to visit the buyer plus a bit more. The buyer will also a fixed monthly fee for the support, or else pay a fee based on time used for the support. Free updates included.

The Sub-App is given free to exporters. The advantage that users of the main App can see them when searching for exporters. The Sub-App includes.

- Receive requests
- Transfer data into other systems and formats.
- Give an offer through the App as an answer to a request
- Follow up offers
- Give a respond to suggested time-plan that the Buyer can use to automatically update his time plan.
- Updates on when samples and other issues needs to be performed before the order is placed.
- Updates and automatic reminders
- Select process steps to be included
- Feed in the development of the process by simple click and send options.
- Send invoice(s) via the system
- Communicate with the buyer
- Make notes during and after the process.

The exporter gets the software for free. Free online course. But for support there will be a fee based on time.

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If this were a real report examples would be there, images from the software, etc. Flow-charts. And so on.